



TECHNICAL COMMUNICATIONS CENTER

BULLETIN # PD-413

July 31, 2002

RHEEM AIR CONDITIONING DIVISION
5600 OLD GREENWOOD ROAD FORT SMITH, ARKANSAS 72908

TO: ALL RHEEM AIR CONDITIONING DIVISION DISTRIBUTORS

SUBJECT: FLOOD DAMAGED MECHANICAL HVAC EQUIPMENT

The Air Conditioning Division of Rheem Manufacturing Company is cautioning residents of areas hit by recent flooding that its heating, ventilating and air conditioning units which were subjected to flooding need prompt inspection, cleaning and replacement of units and/or components.

Flooding or submersion of the units can lead to corrosive build up and possible blockage of safety features within the units and its controls. Consumers whose units have been subjected to flooding are recommended to immediately contact a qualified, licensed service contractor. It is the Air Conditioning Division's recommendation that any unit subjected to flooding should be replaced and scrapped to avoid an unreasonable risk of injury or harm.

It is Rheem's position that the immersion of the unit by flood waters has compromised the unit's operational components and that the warranty on such products is voided.

Sincerely,
RHEEM AIR CONDITIONING DIVISION

A handwritten signature in black ink, appearing to read "Steve Hawkins", is written over a light gray horizontal line.

Steve Hawkins
Product Manager, Cooling Products